



Success story

Arena Systems Group, a leading provider of back-office services for the insurance industry struggled with a very outdated legacy system launched in 2001.



The Challenge

Key challenges included:

- Limited scalability for onboarding new clients and functionalities.
- Inefficiencies in maintaining and extending platform capabilities.
- The need for a sustainable codebase to support future growth.



Modernise Insurance Back-Office Systems

DIGITAL TRANSFORMATION SPECIALISTS



The Solution

Following an extensive consultative process, Arena appointed Unipro to deliver a modern, scalable platform update through a combination of core development (using an OutSystems low code platform) and agile coaching.

Key features include:

Project Scoping: Validated platform selection and defined requirements.

Core Build: Developed a highly focussed application addressing the client's needs.

Custom Enhancements: Delivered key functionalities, including financial tools and a bespoke form builder.

Agile Coaching: Introduced agile practices, event storming, and two-week sprints, empowering the client team to maintain the platform in-house, and sustain development independently.



The Results

The project delivered a scalable cloud-based system with feature parity and new capabilities. The client's team gained OutSystems expertise and agile proficiency, streamlining development and enabling independent growth while enhancing user flexibility through bespoke tools and scalable design.



**Big enough to deliver
Small enough to care**

**Modernise and Scale Legacy Systems
with Tailored Solutions**

Transform your legacy systems into efficient, scalable platforms with our expert development and coaching services.



Contact us today to learn more.