



Streamlining Workflow Processes

DIGITAL TRANSFORMATION SPECIALISTS



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Success story

ArchCo, a leading real estate management firm faced operational inefficiencies caused by an outdated workflow and modelling system. Their legacy platform, reliant on costly third-party licenses, was slow during peak times, lacked user-friendliness, and created barriers to scalability.



The Challenge

Key challenges included:

- High costs and lack of support for the existing system.
- Slow approval processes and poor user adoption.
- Manual processes leading to duplication of work and inefficiency.
- A need for a secure and flexible system to adapt to evolving business needs.



The Solution

Following a comprehensive consultative period, Unipro were appointed to implement a modern, flexible workflow management application based on their chosen low-code platform, in this case OutSystems Inc.

Key features include:

Improved Workflow Management: delivering an intuitive and adaptable approval process, allowing for modifications based on business needs.

Enhanced User Experience: simplifying the case approval process with a user-friendly interface and regressive case functionality.

System Integration: seamlessly integrating with Azure Active Directory for secure, scalable user management.

Document Automation: introduction of a digital PDF creation service to streamline document generation.

Optimised Approval Hierarchy: redesign of approval flows to distribute permissions effectively, improving scalability and efficiency.



The Results

The project delivered a scalable, efficient workflow system, reducing costs by up to **45%**. It provided enhanced productivity (increase of up to **75%**), reduced approval times (reduced by **90%**), and positioned the business for future growth.



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Big enough to deliver
Small enough to care

Transform Your Workflow with Low-Code Solutions

Unipro helps organisations modernise their processes with tailored, scalable solutions.



**Contact us today to learn how we
can support your transformation
journey.**